



# Build your skills and advance!

**CAMT** 

CERTIFICATE FOR APARTMENT  
MAINTENANCE TECHNICIANS



Presented by:



If you're a **maintenance technician** or a **porter, housekeeper,** or **groundskeeper ready for advancement** we recommend this course!



## CERTIFICATE FOR APARTMENT MAINTENANCE TECHNICIANS

Earning your CAMT validates your knowledge, enhances your reputation and credibility, boosts your confidence, and earns you respect.

### You'll learn about:

- Processing timely work orders correctly and to residents' satisfaction
- Electrical services and repairs
- Plumbing services and repairs
- HVAC services and repairs
- Painting services
- Construction services and repairs
- Mechanical services and repairs
- Appliance services and repairs
- Lock and key services and repairs
- Customer service and performing maintenance tasks according to company policy and procedures
- Minimizing personal and property damage while safely performing maintenance activities
- Fair housing regulation compliance
- Environmental responsibility and regulatory compliance
- Reporting and documentation of maintenance activities in compliance with company policy and regulation
- Curb appeal, property inspection, and daily maintenance
- Established procedures for maintaining recreational facilities and common areas
- Implementation of a preventive maintenance schedule
- Product repair and replacement decisions
- Professional behavior patterns, communication skills, and appearance
- Clear and respectful communication with residents, team members, and contractors



Available as  
in-person course only

For more information, visit  
[naahq.org/CAMT](http://naahq.org/CAMT)

Classes will be offered December 5-7 AND December 19-22, 2017.  
For more information contact Kim at  
703-797-0610 or [kmccrossen@naahq.org](mailto:kmccrossen@naahq.org)



# Registration Form

## Certificate for Apartment Maintenance Technicians (CAMT) Training

Sign me up for:

**December 5-7 AND December 19-22, 2017**

*Must attend all dates*

Interior & Exterior Maintenance Repair  
Electrical Maintenance and Repair  
Plumbing Maintenance and Repair  
Heating/Air Conditioning and Repair  
Appliance Maintenance and Repair

**The price is \$800 for the entire CAMT credential.**

All courses will be held 8:30 a.m. to 4:30 p.m

ARS Headquarters located at

38 Craft Street, Newton, MA 02458

### **NAAEI Refund Policy**

Absolutely no refunds will be issued. If for any reason you cannot attend the course, you or your company may send someone in your place. If you choose to drop the class and cannot replace your seat, you may receive a credit towards another National Training course.

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_

Date the registrant entered the apartment industry:  
\_\_\_\_\_

**Please email or fax your completed registration form to Kim McCrossen at 703-248-8370 or [kmccrossen@naahq.org](mailto:kmccrossen@naahq.org)**

To pay by credit card please call Kim McCrossen at 703-797-0610.

Make checks payable to NAAEI and mail to:  
Kim McCrossen  
NAAEI  
4300 Wilson Blvd.  
Suite 400  
Arlington, VA 22203

